

Mr J T Pretty D.S.A. A.D.I.
1st Class School of Motoring,
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1ST Class School of motoring terms and conditions.

Driving licence.

All pupils must be in possession of a signed UK provisional licence for group B cars on commencement of the training and must be produced on the first lesson.

Eye sight.

All pupils must be able to read a number plate from a distance of 20.5 meters (67 feet) using your own glasses if worn.

Insurance.

All fees include pupil Insurance cover whilst driving the School vehicle (provided the pupil is licensed to drive) and are accompanied by or under the direction of a Driving Standards Agency ADI/PDI (car) or on a driving test with an approved Driving Standards Agency Examiner(s).

Fees.

Lesson payment should be made at the beginning of each lesson and at the price quoted per hour on first enquiry. Where an intensive or semi-intensive course is booked a £100 deposit will be required. This is a non-refundable deposit save exceptional circumstances, where a refund is at the discretion of the Instructor. Where the Instructor is unable to undertake the course for whatever reason then a full refund will be given.

Lesson cancellations.

All hourly driving lessons are subject to a minimum 2 working days (48hours) notice for any cancellations. The Driving School retains the right to charge the full tuition/lesson fee if the above is not given. In the event of the Driving School cancelling the lesson a minimum of 2 working days (48hours) notice should be given. In this unlikely event then a free lesson will be offered.

Appointments.

a: Whilst every care will be taken to ensure pupils receive training at the requested time all bookings are made on the understanding that the School is not responsible for the postponement of training due to traffic conditions, mechanical breakdown of equipment or any other cause out of our control.

b: If in the view of the Instructor the pupil is unfit to carry out the lesson safely, due to self-induced circumstances (e.g.; Alcohol or drugs) a cancellation charge will apply.

c: Driving lessons will be conducted on a strictly one to one basis.

The driving test.

Cost for the use of the Driving School vehicle will be at the same rate as normal driving lessons to include one full hour pre test lesson and one hours use of vehicle for during driving test Purposes. The School reserves the right to withhold the training car, if in the Instructors opinion the pupil does not reach the required standard. The School cannot be held responsible for test appointments being postponed or cancelled by the Driving Standards Agency due to bad weather, sickness or staff shortages, the School will charge for the test time. This charge can under normal circumstances be recovered from the DSA. Both the pupil and the Instructor will check that all bulbs required for the "show me tell me" questions are working correctly, should a bulb blow on the day of the test every endeavour will be made by the Instructor to replace the bulb in good time, in the event of replacement being unsuccessful the School will not be held liable for any test fee lost as a result.

Coursework paper's Etc.

All question papers, handouts, books, CD's and relevant materials will remain the property of the School. (If not returned on request a fee will be charged).

Personal property.

1st Class School of motoring accepts no responsibility for personal property left in the training vehicle, though every effort will be made to return such property as soon as practically possible.

Complaints Procedure.

Complaints by clients should be made in the first instance to the Driving Instructor/driving school contractor at the address above. Failing agreement or settlement of a dispute, reference may be made to the DSA Registrar of Approved Driving Instructors who will consider the matter and advise accordingly. Should the Registrar not be able to settle the dispute he or she may set up a panel, with

representatives from the industry, to consider the matter further or advise that the matter be referred to the courts or statutory body to be determined.

We will at all times abide by the DSA code of practice and any complaints or disputes will be conducted under those guide lines. Should you have any queries in relation to the above terms and conditions prior to booking please do not hesitate to contact us on the above phone numbers or email address.